

Mt. Arrowsmith Salvation Army Staff/Volunteer Newsletter

January/February 2018



Giving Hope Today



All that we do is based on the following 10 core values:

Salvation – We proclaim the Gospel of Jesus Christ in all our ministries

Holiness – We are shaped by the Bible and the example of Jesus through the presence and power of the Holy Spirit

Intimacy with God – We commune with God through worship and prayer

Compassion – We embody God's love, reaching out to others and caring for them

Respect – We promote the dignity of all persons

Excellence – We are innovative and effective
Integrity – We are honest and trustworthy, accountable to God and each other

Relevance – We seek to understand and meet the needs of people in our communities

Co-operation – We encourage and foster teamwork and partnerships

Celebration – We are thankful to God for blessing The Salvation Army

What's New for 2018?

The lead up to Christmas got a little crazy, and as such we were not able to get a newsletter out – but we're now back on track and wanting to keep in touch with the information you need for 2018.

We have some new (and not so new) faces to introduce to you in 2018. Patricia (Pat) Maloney has come on as our new Employee Relations (ER) Administrator, meaning that she will handle all of the employee affairs for our Ministry Unit including processing payroll and oversight of the UltiPro system. Patricia has an extensive career history in ER with municipal government. Patricia will be available Mondays and Tuesdays each week at the administration office at 141 Memorial Avenue in Parksville, by phone at 250-248-8794 or by email at patricia_maloney@can.salvationarmy.org.

Courtney Allen will be staying on to take over the position of Volunteer Coordinator for our Ministry Unit. She will oversee all aspects of the volunteer program for all of our different ministry areas ensuring compliance with our local, divisional, territorial and international policies and procedures and managing the Volunteer Hub system. Courtney has an educational background in HR and volunteer management and did a great job coordinating our 2017 Christmas kettle campaign. Courtney will be available throughout the week (Monday through Friday) at the administration office at 141 Memorial Avenue in Parksville, by phone at 250-248-8794 and by email at volunteers@parksvillesalvationarmy.ca.

Brandalyn Musial will be focusing her attention as part time Administrative Assistant on the remaining accreditation (audit) items for our ministry unit including updates to remaining policies and procedures, guidance documents, health and safety etc.

Major Cindy has taken on oversight of the Ministry Unit Food Services operations (Food Bank and Soup kitchen) within the Ministry Unit.



Did you know that you can keep up with us on Facebook? Even without a Facebook account! To find us search Facebook for: "@PKSalvationArmy". Watch our separate pages for: The Thrift Stores, Oceanside Homelessness Prevention and Lighthouse Youth Programs.

Earl Blacklock has resigned from the position of Family Services Manager here at Mt. Arrowsmith as of January 19, 2108. We would like to thank Earl for his brief stay with us and pray the Lord's blessing on all his future endeavors.

Trainers in our Midst?

We often run training events for our staff, volunteers and sometimes clients/community. Training can range from First Aid and Food Safe to Non-Violent Crisis Intervention and effective customer service. Would you please let us know if you are a certified trainer who might like to work with us to address our training needs? As well, if you have a professional skill or passion that you'd like to be able to share with the community, let us know so that we can keep in touch about that too. These are great things to put into your online Volunteer profile so that we can easily find this information again later.

Volunteer Hub Software

We are very pleased with the functioning of the volunteer hub software. The software meets more than 95% of our unique volunteer management needs and could hardly be better if we were building a custom solution for ourselves. Our ministry area managers have identified that it is making their volunteer scheduling more efficient and allowing them better direct communication with their volunteers. And we are pleased to report that recording the volunteer hours for our volunteers for BOTH November and December was completed in record time! (Substantially less time than was required by one ministry area for a single month in the past!).

We appreciate your patience and support as TOGETHER we have navigated the hurdles of implementing a new system at a very busy time of year!

As we have been discussing in 2017, all volunteers must now have completed all the mandatory requirements of being a Salvation Army volunteer to continue volunteering and register their shifts and hours in the Volunteer Hub System (a requirement of our accreditation audit). Individuals who do not yet have a criminal record check (current within the last 3 years), have not completed their volunteer profile or have not attended site-specific volunteer training will be unable to register for volunteer shifts until these outstanding items are addressed. If you are still missing any of these items, please contact Courtney immediately so that we can get you set up and able to sign up for continued volunteer shifts!

Do you know someone who might be interested in volunteering and would like to know more about our ministry unit's volunteer opportunities? Direct them to the volunteer page of our website where they can link to the Volunteer Hub and view individual job descriptions, schedule of volunteer shifts and current needs as well as submit a new volunteer registration.

UltiPro for Staff

We are still working together through the growing pains of a new system for payroll and tracking of vacations, sick time and other employee information. Most often our issues are now big system issues requiring assistance from the IT service desk which can cause a bit of time lag before we have answers. Thank you for your continued patience. We are all in this together! When you have questions, please remember to access the UltiPro Resources which are posted on the Salvationist website at <https://salvationist.ca/finance/ultipro/resources/> Or alternatively by going to www.savationsit.ca from the top right menu, choose **FINANACE** along the left, then **ULTIPRO** from the top menu and then **RESOURCES** in the drop down list.

Thrift store staff, please bring all UltiPro questions/issues to Dave first, and if it isn't something that he can directly address, he and Pat will work together on identifying solutions.

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Special Thanks to Ian Robertson for his assistance in writing the BIG TEAM article



Christmas Campaign

We would love to tell you how things went for our Christmas campaign this year, but we don't want to spill the beans before we have the opportunity to make the announcement to our kettle volunteers. So stay tuned and next month we will be sure to let you in on the news! For now we just want to say a **BIG** THANK YOU to everyone who supported our Christmas campaign and/or manned the kettles for us!!

Upcoming Events:

- Soup Kitchen Volunteer Training
 - o Feb 22nd 3-5pm @ SK
 - o March 15th 3-5pm @ SK
- Food Bank Volunteer Training
 - o Feb 19th 9-11 am @FB
 - o March 12th 9-11 am @FB
- Emergency Disaster Service (same as what we did in October)
 - o February in Victoria – exact dates to be determined



You are Part of a BIG TEAM

Those who volunteer for assignments in the Salvation Army are joining a huge and diverse team. Internationally, the Salvation Army currently has more than a million members, a vast army of volunteers, and serves in 128 countries. The Salvation Army began its work in Canada in 1882, just fifteen years after Confederation, and quickly began giving hope to those in need in this country. There was much opposition to its methods from civic politicians and other entrenched interests in the early days, and Salvationists were often beaten and jailed for their activities. But there was eventual acceptance as the fruits of the work became apparent. The Salvation Army is now the largest non-governmental direct provider of social services in the country, serving over 1.9 million people each year, in 400 communities across Canada in the name and love of Jesus Christ. It has 732 active officers (pastors), more than 16,000 soldiers (active church members), and over 33,000 adherents – those who call the Army their church home, but who are not formal members. There are 306 corps (churches) and more than 330 social service institutions of various kinds. As well, there are many thousands of volunteers and more than 8,000 people employed by the Salvation Army in the Canada and Bermuda Territory. Thirty Canadian officers and lay staff also serve overseas in countries from Papua New Guinea to South Africa. In BC we have 47 churches and 32 family service offices. In addition there are over 30 Salvation Army service residences, emergency shelters and hospices in the province. You are part of a BIG TEAM!

Saturday Aug 6, 1949 excerpt from The Salvation Army War Cry Magazine

The Highest Judgement

“God standeth in the congregation of the mighty; he judgeth among the gods.” (Psalm 82: 1)

Browning once wrote of the composer, Verdi, conducting his latest new opera in Florence, Italy. This was the poorest of works, yet at its close the audience stood up in clamorous applause. Verdi seemed pleased with their praise just as though he did not know that the work was unworthy of his genius. But just then he met the eyes of the master musician, Rossini, sitting patiently quiet among the clamors of the crowd. There was a pitiful look on his face, which seemed sorrowfully saying, “ah, Verdi, Verdi!” Will it be so with us when, with our imperfect work we face the supreme Judge, the great Master of us all? What will it matter then that that men have praised us? He will know whether we have slighted our work, or have done our best for Christ's great cause. Which will it be?

Edmond Kerlin

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